

QC-1 QUALITY CONTROL AND PROCESS IMPROVEMENT

QC-1 is a customizable web-based software tool designed for process improvement, quality control, risk management, and compliance management in healthcare. Commonly used as an adjunct mechanism, to measure and score center of excellence and best practices programs for nationally recognized organizations, this offering is intended to lower an organization’s operational risks and to increase quality of care. QC-1 is designed for operations with multiple locations including medical clinics, urgent care centers, occupational medicine clinics, physical therapy outpatient facilities, and other organizations that depend on consistent operation in multiple locations. QC-1 supports business process improvement strategies by providing the technology to gather and analyze the integrity of quality information metrics.

QC-1 is structured to minimize the effort required to maintain a comprehensive quality control program. The user interface is intuitive, consistent, and efficient. The analytical tools (within the application) use a visual presentation of statistics, guiding the user through an easy to understand graphic view of the quality data organized in a dashboard format for straightforward navigation. QC-1 is an application attainable through any web browser, allowing admittance to anyone with internet access and proper security rights.

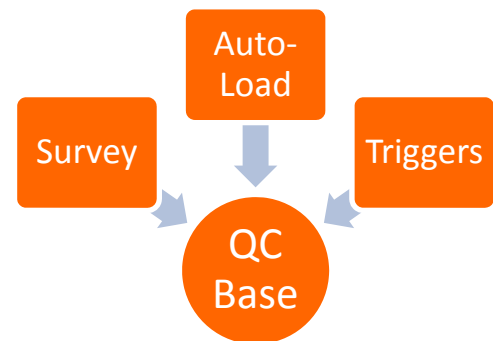
FEATURES

- Comprehensive definition and classification of quality metrics
- Flexibility of the product allows a user to customize views and reports easily
- Comprehensive checklists and quality assurance plan design
- Survey data entered manually and automatically from transaction systems
- Late or incomplete survey monitoring
- Management overview dashboard
- Credentialing follow-up for clinical staff
- Graphic presentation of analytical information
- Analysis by category, location, and practitioner
- Risk management tool for operational and safety impact
- Metric type description with full impact and grade coding
- Modern architecture designed for easy integration with transaction systems

INTEGRATION

The value of quality control depends on reliability and consistency of its source data.

Survey	Surveys acquire data by a surveyor filling in responses to checklists.
Auto-Load	Quality data are generated from external transaction systems
Triggers	Trigger events of external systems initiate audit process.



*Automation of quality control is an integral part of any **Center of Excellence** program. An implementation of process improvement strategies will not be successful without the quality feedback that QC-1 provides.*